

Nicola Deakin
Managing Consultant
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Nicola brings a unique mix of first-hand operational management experience in large corporations, business and management consulting, and ten years experience of designing and delivering learning interventions.

Her area of specialisation is working with executives and teams within organisations to measurably improve the results they achieve, including: designing, delivering and assessing results from development programs; executive coaching; running cross-cultural workshops and advising on strategic human resource issues. With 10 years of practical experience in Executive Coaching, Nicola is currently completing her Masters in Organisational Coaching at Sydney University.

Nicola's operational management experience includes managing the Investor and Press Relations function within a multi-national advertising agency; project managing the Annual Report and Investor Meetings to a budget in excess of \$1.5m; leading a team of 12 finance professionals, marketing a leading investor software product; running the marketing operations function of a corporate sales team. She has had operational management experience working in London, Tokyo and Sydney and has a strong interest in management effectiveness in cross-cultural environments. Nicola is also a member of Australian Rural Leadership Foundation facilitation team for annual 10-day experiential session in the Kimberley WA, since 1997.

Recent projects include: Design of a 2-day professional development program for senior relationship managers in a large Singapore-based bank. Including development of the package, delivery & mentoring of Train the Trainer program to accredit a team of local facilitators and delivery of 20 iterations of the program in Singapore and Malaysia for the senior teams.

Leadership Development: Thorough needs analysis with senior executive team (N=14) based in Singapore and Shanghai, leading to design and delivery of a targeted development initiative to build capability, foster increased teamwork and promote individual focus on strategic projects. Project included facilitating workshops, undertaking 1-on-1 executive coaching and 360o feedback.

Integral member of the design and delivery team for a comprehensive 12-month integrated leadership program (Asia Pacific). This blended an outcomes-focused program involved a series of 2-day offsite workshops supported by 1-on-1 coaching, small group development forums, individual 360° feedback personality profiling and the presentation of a strategic project to Group CEO.

Mini bio

- Nicola specialises in program design and delivery to make measurable improvements in performance. Nicola's career includes operational management in multinational organisations and extensive experience in the outdoor learning in remote areas of the world.

Qualifications

- BSc (Hons) Management Science, Post-grad Mgmt Diploma, Completing MSc Organisational Coaching
- Profiling accreditations: Hogan, HBDI, OPQ, MBTI
- Certified Trainer of NLP
- Certificate IV Asses. & Workplace Training
- London Stock Exchange Cert in Funds Management



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